

WE CARE

For your Safety & Well-being

We have all missed you.
Looking forward to welcoming you back.



HAINA
KALAHARI LODGE

Central Kalahari Botswana



Greetings from all of us at Haina Kalahari Lodge

Over the years, we at Haina Kalahari Lodge, have been delivering unforgettable holiday experiences to our guests. While we take great pride in our various accomplishments, what is closest to our hearts is the wonderful relationship we have built with each one of you over the years... earning your trust. As we say – we have welcomed many guests... but we have always said our good byes as friends.

Today, as we prepare to welcome you back, this special relationship remains as important as ever. We continue to build on our relationship, with your safety and wellbeing, at its core.

With the implementation of our new hygiene protocols, We, at Haina Kalahari Lodge, have taken all possible steps to provide a safe environment for you and your family to enjoy a memorable holiday. These Protocols have been formulated in consultation with the best of public health experts, and they are continuously evolving in keeping with the latest revelations in these fields.

We will leave no stone unturned to ensure an extra level of protection for you and your loved ones.

We really look forward to welcoming you back once again.

Warm Regards,

Lodge Manager,
Haina Kalahari Lodge



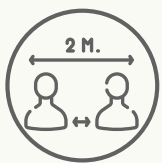
Check-In

- Checking of body temperature on arrival with a Non-contact Clinical Infrared Thermometer
- Hand Sanitizer available for guest use
- Disinfecting all baggage at time of check-in
- Hand sanitization after luggage delivery



Housekeeping

- Sanitization of all high-risk touch points in the tent prior to check-in
- All high touch sensitive points in the tent washrooms cleaned & disinfected
- All room amenities sanitized before being placed in the room
- All printed stationary removed from the room



Public Spaces

- Frequent sanitization of all high-risk touch points in all public spaces
- Frequent hand sanitization by all staff members
- Sanitizer available for guest use in all public areas
- Social distancing norms (min 2 meters) between seating in all public areas



Dining

- Regular hand washing by all team members and food handlers
- Hand washing and sanitizing once every hour by the Kitchen team
- Our chefs wear food graded gloves along with masks and hair nets
- Social distancing norms (min 2 meters) between tables
- Social distancing norms maintained by the staff
- No printed menus
- Brunch & High-Tea will be served at the common area or swimming pool area by maintaining physical distancing



Experiences

- All activities will be conducted while maintaining social distancing norms
- Frequent sanitization of all high touch points
- Sanitizers available during all experiences
- Sanitization of all equipment / vehicles provided for guest use
- No more than 6 people in a vehicle during the game drive



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